Sign in

Consumer Complaint Center

File an informal consumer complaint / Tell your story

Search Complaint Center

Search

Para presentar una queja en español, llamar al: 888-CALL-FCC (888-225-5322)

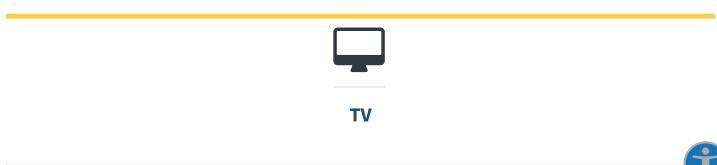
By **filing a consumer complaint** and **telling your story**, you contribute to federal enforcement and consumer protection efforts on a national scale and help us identify trends and track the issues that matter most.

File an Unwanted Call Complaint What Happens After I File My Complaint?

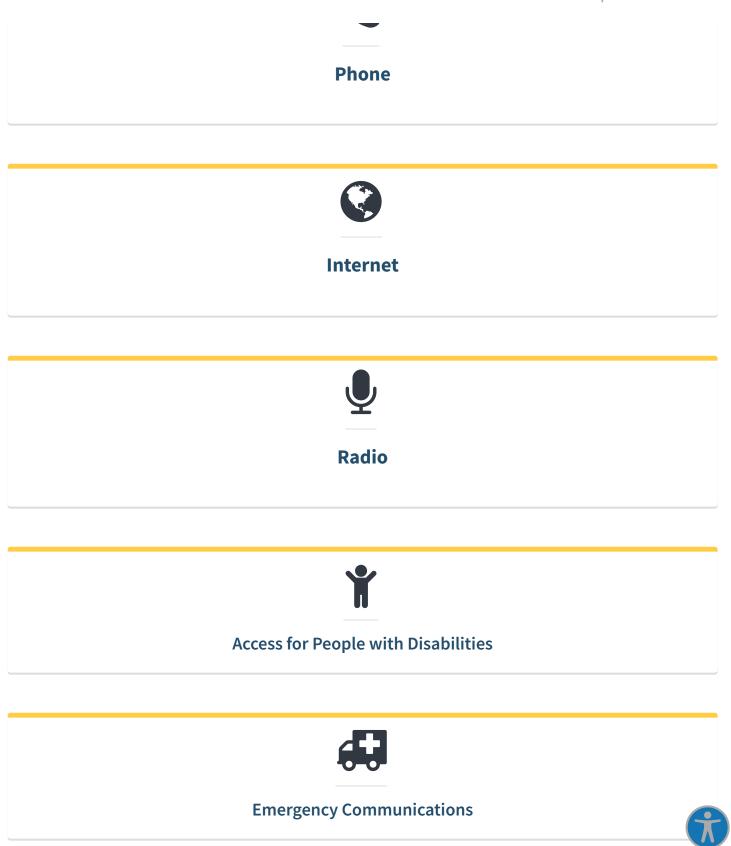
Frequently Asked Questions How Other Agencies Can Help

File a complaint

If your complaint is about a telecom billing or service issue, we will serve your complaint on your provider. Your provider has 30 days to send you a response to your complaint. We encourage you to contact your provider to resolve your issue prior to filing a complaint.







Share your experience



won't be forwarded to your provider and you will not hear back from your provider or the FCC. We will share your story internally and use it to inform policy making and potential enforcement activities.

Learn about consumer issues



<u>Download a complaint form</u>
File using our American Sign Language Hotline: <u>ASL Video</u>

Federal Communications Commission 45 L Street NE Washington, DC 20554

Phone: 1-888-225-5322 Videophone: 1-844-432-2275

Fax: 1-866-418-0232

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