

Consumer Complaint Center

File an informal consumer complaint / Tell your story

Para presentar una queja en español, llamar al: 888-CALL-FCC (888-225-5322)

By **filing a consumer complaint** and **telling your story**, you contribute to federal enforcement and consumer protection efforts on a national scale and help us identify trends and track the issues that matter most.

[File an Unwanted Call Complaint](#) [What Happens After I File My Complaint?](#)

[Frequently Asked Questions](#) [How Other Agencies Can Help](#)

File a complaint

If your complaint is about a telecom billing or service issue, we will serve your complaint on your provider. Your provider has 30 days to send you a response to your complaint. We encourage you to contact your provider to resolve your issue prior to filing a complaint.



TV





Phone



Internet



Radio



Access for People with Disabilities



Emergency Communications



Share your experience



Tell Us Your Story

won't be forwarded to your provider and you will not hear back from your provider or the FCC. We will share your story internally and use it to inform policy making and potential enforcement activities.

Learn about consumer issues



Consumer Help Center



Consumer Complaint Data Center

[Download a complaint form](#)

File using our American Sign Language Hotline: [ASL Video](#)

Federal Communications Commission
45 L Street NE
Washington, DC 20554

Phone: 1-888-225-5322
Videophone: 1-844-432-2275
Fax: 1-866-418-0232

[Contact Us](#)

[Privacy Policy](#)

[Moderation Policy](#)

[Website Policies & Notices](#)

[Browser Compatibility](#)

[FOIA](#)

[No Fear Act Data](#)

[FCC Digital Strategy](#)

[Open Government Directive](#)

[Plain Writing Act](#)

[2009 Recovery and Reinvestment Act](#)

[RSS Feeds & Email Updates](#)

[Disability Rights](#)



