

2023 Year in Review

Hillsboro Highlights

Hidden Creek Park West opens to the community

featuring inclusive play elements for all ages & abilities and

Oro the Friendly Forest Giant!



Four new murals were added in Hillsboro's Cultural Arts District at Main Street Commons (2nd & Main Street) and M&M Marketplace.

Indigenous artist Travis Stewart's creation, **Wapato Woman**, was added near the public river access at Rood Bridge Park, through an intergovernmental agreement with the Confederated Tribes of Grand Ronde.



Bridge of Land and Sky, artist Cliff Garten's public art piece, was installed over Highway 26 at Brookwood Parkway.

LIVABILITY

and recreation



- Added **Library of Things items** at the Hidden Creek Community Center branch.
- Enhanced the City's thriving Latino hub, **Calle Diez** (see page 10 for details)
- The **Main Street Commons** project opened as a public-private partnership, featuring Grand Central Bakery and Backwoods Brewing.
- Reopened the **Safe Rest Pods** on SW 17th Avenue to provide life-saving shelter to 30 to 40 community members.
- Nueva Esperanza Affordable Housing project completed, adding **150 units of affordable housing**.
- Community Development Block Grant **funding marked 5 years**, supporting:
 - **21** first-time home buyers with the Affordable Home Ownership program
 - **96** houses rehabilitated
 - **305** households provided rent assistance
 - **5** public improvement projects

- Active memberships at Hidden Creek Community Center and SHARC **increased 121%**.
- Added **futsal goals** to Walnut, McKinney, and Bagley parks.
- Over **700 people** participated in community fitness events, including SHARC Fest, multiple 5k events, National Dance Day & Get Fit Hillsboro.

- Hosted and partnered **free community events** including:



PRIDE

Party,
Lightopia,
Turkey Trot,
Arbor Day, Pix in the Park, El Sol, Showtime Concert Series, Hillsboro Holly Days, Latino Cultural Festival, Artisan Pop-Up Show, ADA Birthday Party, Pollinator Celebration, Children's Day, Earth Day, World Wetlands Day & Discovery Day!

EDUCATION & COMMUNITY INVOLVEMENT

- **500,000+** patrons visited the Hillsboro Public Library, a 15% increase over 2022.
- **35,000** new items added to the physical collection.
- **1.8+ million** total physical materials circulated.
- **550,000** eBooks & eAudiobooks circulated.
- **35** books of local interest exchanged with our Sister City, Fukuroi, Japan.
- **3,500+** attendees at Shute Park Library for **Día de los niños/Children's Day**.
- **25** mobile Wi-Fi **hotspot** devices added for a total of 50 available to check out.

A **Naturalization Ceremony** was held on March 30, 2023.



Summer Reading Program

21% increase in participation with the summer reading program for adults

12,322 book giveaways
14% increase

4,135 hours read by Kids

3,106 hours read by Teens



Partnered with Portland State University to introduce **Bilingual Inclusive Storytime** at Shute Park, in addition to the English language program at Brookwood.

City of Hillsboro formally adopted a **Land Acknowledgment**, along with a set of recommendations, **improving the cultural preservation and health of Native & Indigenous communities.**



The **Methodist Meeting House Monument** joined the Hillsboro historical landmarks inventory.

Total visits: **39,596**
Contributions: **5,479**
(Surveys, comments & more)

Top Engagement Participation Project:

1. Pix in the Park: Community Choice
2. Homelessness: Camping Rules Updates
3. Hillsboro Reads

Oregon's First Career Quest Week Launched

Free, interactive workshops and seminars designed to help job seekers and career explorers discover career paths:



8 bilingual workshops

at two locations with **85** workshop attendees.

The **Career Fair** featured **15** organizations, **250+** attendees, and **23** one-on-one career coaching sessions.

- **2nd Annual Americans with Disabilities Act Birthday Party**, celebrated the **33rd anniversary** of this important disability civil rights legislation hosted by Hidden Creek Community Center.
- **15,000+ volunteer hours** served in support of special events, the Senior Center, concerts at the Walters Cultural Arts Center & more.
- **4,000+** people engaged with Phase II of developing the **Community-Guided Parks & Recreation System Plan**, focusing on under-served communities.
- **1,000+ local students** connected with **nature-based programming** including field trips to Jackson Bottom Wetlands, school-based presentations, and programs at community gardens.



Hillsboro Water Department Wins

Sponsored and participated in the **Children's Clean Water Festival** for the **29th year** in a row.

With **EarthCapades**, delivered **interactive, live environmental theater shows** about Hillsboro's drinking water source to thousands of Hillsboro students.

Donated **life jackets for the 12th year** in a row to the "Safe Kids Washington County" coalition to help **improve water safety at Hagg Lake**.

ECONOMY AND INFRASTRUCTURE

The City helped Hillsboro businesses expand — generating **3,576 new and retained jobs** and **\$8+ billion** in new industrial development investments.

200+ acres added to North Hillsboro Industrial Renewal Area to drive economic investments with the City Council's adoption of the North Hillsboro Industrial Renewal Area Plan Amendment.

\$155 million in State of Oregon CHIPS Act funds awarded to three Hillsboro companies: **Intel, Jireh Semiconductor, and Qorvo** received 65% of the total **\$240 million** available.

GRANTS & FINANCIAL AWARDS

\$1.5 million grant to establish the Oregon Semiconductor Center of Innovation Excellence to support commercializing leading-edge manufacturing processes, cooperative research, and product design.

\$300,000 grant to support high-level land use and infrastructure planning for the Hillsboro Technology Park Site.

Hillsboro Technology Park:

\$1 million in infrastructure improvement grants for two water line extension projects, creating **225 new jobs**.

\$1 million grant for the NE Huffman Street extension, creating **100 new jobs**.

Small Business Grant Program: Citywide Awards

11 Storefront, Security, and Lighting Improvement Grants

Assistance for property owners to enhance the design and appearance of their storefronts.

7 Tenant Improvement Grants

These funds helped food, beverage, and retail businesses, and property owners interested in enhancing leased and owned spaces.



Hosted the 2nd Annual Westside Pitch Competition

to provide financing opportunities for budding entrepreneurs.

Hillsboro residents took the top two honors out of six finalists and 34 applicants.

Hillsboro Water Department...

Maintained

25,000+ water meters

12,000 water valves

3,500 fire hydrants

4 water reservoirs

holding 31+ million gallons of drinking water

142 customers received **\$63,228** in utility relief assistance during a 2nd round of Low-Income Household Water Assistance Program funding.

Installed

80% of water transmission pipelines (24 miles) in partnership with the Tualatin Valley Water District and the City of Beaverton **to build a new, seismically resilient water system.**

This will deliver treated, high-quality drinking water from the Willamette River in Wilsonville to our customers by 2026.

424 customers got **\$80,530** in emergency bill relief assistance between January and November 2023.

Inspections & Development Services...

- **5,325** commercial and residential erosion control inspections
- **405** private stormwater management facility inspections
- **177** public stormwater outfall inspections
- **3,100+** new residential permits issued
- **2,000+** new commercial permits issued
- **37,400+** building inspections
- **Stormwater lines:**
41 miles inspected & **37** miles cleaned
- **Sanitary sewer lines:**
30 miles inspected & **96** miles cleaned



Hillsboro Downtown Station opened:
28 food carts designed to share love through deliciously diverse food!

Pavement Management Program:

5.6 miles of City streets repaved
13.6 miles of surface treatments performed on City streets

Maintained one of the **best road surface ratings** in the Pacific Northwest

Public Works launched weekly **Bag It & Bring It** self-serve leaf drop off, in addition to our two full-service leaf drop off events with food drives.

Nearly **5,000 cubic yards of leaves** were picked up — that's about **ONE ACRE** of leaves piled 3 feet deep!

HEALTH, WELLNESS & SAFE+Y

Hillsboro Service Calls

77,220	Police Department
14,901	Fire & Rescue Responses <i>includes EMS & Fire calls</i>
9,000	Code Compliance Team
4,000	Crisis Intervention Team
675	HPD Bike Team
185+	Chaplain Team
177	K-9 Team (<i>57 captures</i>)

HPD Wallet Wins

- **Fix-A-Fine Program** launched, saving community members money!
- **Saved \$5,000** in contracted cleanup costs by cleaning up 10 vacated campsites.

- **376** victims served by the **Domestic Violence Response Team** from **644** domestic violence calls.
- **237 Emergency Services** provided, *including food, temporary emergency shelter, phones & minutes, etc.*
- **98** community members provided **Free Mediation trainings**.
- **130** people provided **Dispute Resolution Services**.



Welcomed
K-9 **Mac**,
a Belgian Malinois!

FIRE & RESCUE

- **10 NEW** firefighters
- *Rescue 1* placed into service
- Replaced:
1 fire engine
2 brush trucks

POLICE HIRES

- 13 NEW** Officers
- 3** Program Specialists
- 2** Records Specialists
- 1 each:** Analyst Supervisor, Admin Support Specialist, Records Supervisor, Interpreter



Hillsboro Water

- Served **18 million gallons** of drinking water each day to **93,000+ customers**.
- Collected and tested **31,000+** water quality samples.
- Provided **238** efficiency rebates worth over **\$22,000** to customers.
- Distributed **\$22,576 in rebates** for nine water efficiency projects.
- Provided **52 free lead-in-water testing kits** to customers.
- Conducted **18 free home water audits**.



SAFETY LIAISON:

Hired by the City for the **Shute Park campus** to help ensure a safe & welcoming environment through **public education, safety advocacy, and positive community engagement**.

ENVIRONMENTAL STEWARDSHIP



In-pipe Hydroelectric Project generated **510 kilowatt hours per day**, enough to power **18 homes** for a year.

Awarded an **Oregon Department of Energy grant** to survey Hillsboro's water system for additional promising hydropower locations.

- **30,000+** native trees and shrubs planted at Jackson Bottom Wetlands
- **Curbside battery recycling** instituted.
- **Two all-electric vehicles** received by HPD:
 - Fleet mobile repair vehicle
 - Code Compliance truck



Recognized as a **Tree City USA** community for the **5th year** in a row & received a **Growth Award** for outstanding environmental protection.



Jackson Bottom Wetlands Preserve celebrated its **20th anniversary**.



Some data estimated due to printing timeline.