



Budget in Brief

Fiscal Year 2018-19

2018-19 Budget Highlights



To my Hillsboro neighbors and friends,

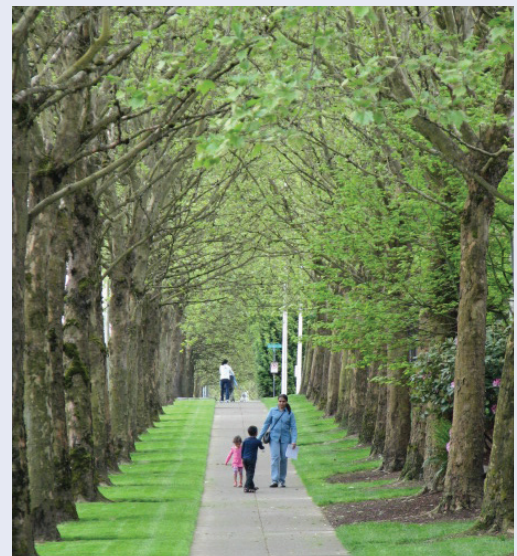
Thank you for taking the time to read the City of Hillsboro's Fiscal Year (FY) 2018-19 Budget in Brief. The City of Hillsboro produces a budget each year that reflects City Council priorities, the goals of the Hillsboro 2035 Plan, and our City's core values to ensure we provide the best possible services to Hillsboro residents.

While the City's budget is hundreds of pages because of the many documents we're required to include, this Budget in Brief summarizes the most essential elements of the City's budget. You can view the entire budget document at www.Hillsboro-Oregon.gov/Finance.

We're committed to being transparent in the way we manage our resources. Budgets can be extremely detailed and complex to follow. This Budget in Brief will help you understand all of the services the City of Hillsboro provides and how the City pays for those services.

Take a look at some of the major projects and services included in the FY 2018-19 budget:

- \$4 million for the completion of a new Fire Department Training Facility
- \$1.1 million for affordable housing funding support
- \$4.45 million to design and start to build the Community Center at 53rd Avenue
- Funding for Smart City initiatives
 - o \$5.7 million for street lighting efficiency upgrades
 - o \$4 million for the expansion of the City's fiber network
- \$136,000 for implementation of the Hillsboro Police Department's body-worn camera program
- \$20.4 million for the Willamette Water Supply program
- \$5.5 million for planning and the beginning of development of the Crescent Park Greenway
- \$4.9 million for Pavement Management Program maintenance and improvement projects



The City Council is committed to enhancing Hillsboro's vibrancy as a diverse community where all residents feel welcome and enjoy raising their families. We're now a City of more than 100,000 and we strive to create a budget that serves the needs of our growing community. This budget builds on prior budgets to ensure Hillsboro continues to responsibly and effectively prepare for the future.

Sincerely,
Mayor Steve Callaway

Growing Great Things



Innovation, high tech and creative urban gathering places meet hometown values, green spaces, and family-friendly tradition.

That's Hillsboro, Oregon.

Hillsboro's 101,540 residents enjoy award-winning neighborhoods; exceptional educational, recreational, and cultural experiences; a strong economy; and, one of the state's most diverse populations. We celebrate our hometown values and agricultural roots, while growing our reputation as the "high-tech hub of Oregon" with some of the best land, power, and water resources in the country.

With the Pacific Ocean to the west and the beautiful Cascade Mountains and Columbia River Gorge to the east, Hillsboro residents are ideally located. Hillsboro is home to the state's fourth-largest school district, two higher-education campuses, and 28 parks with more than 1,500 acres of designated green spaces, including Jackson Bottom Wetlands Preserve.

Our thriving cultural arts scene includes a community arts center, art galleries, musical groups, and live theater. Hillsboro is also home to the Hillsboro Hops — the two-time Northwest League Champions and the Portland metro area's only professional baseball team. Annual community events include one of the Northwest's largest 4th of July parades, the Oregon International Air Show, and the "Celebrate Hillsboro" family festival.

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Adopted Budget
\$714,081,797

July 1, 2018 - June 30, 2019



About the City

Hillsboro, Oregon

While we greatly respect tradition, we are not your traditional City government here in Hillsboro.

We are a financially conservative, yet innovative and forward-thinking, full-service city. We self-identify as a progressive and visionary organization. We appreciate the richness that the diversity of our community offers, and welcome and value each resident, business, and guest by providing exceptional and equitable public services.

Bold and optimistic, we are growing thoughtfully and with a purpose — to be the best City government in the universe. Together with community partners and residents, we work to carefully plan for and grow Hillsboro's future.

We are home to Oregon's largest employer, Intel Corporation, as well as other high technology leaders and hundreds of smaller companies. Continuing to be a leader in attracting new businesses and opportunities to Hillsboro is critical. We value our business partners because when businesses thrive they create jobs and economic opportunity.

We are guided by the Hillsboro 2035 Community Plan, which is modeled after Hillsboro's original award-winning visioning effort, the Hillsboro 2020 Vision and Action Plan, and City Council priorities. See more information on the Hillsboro 2035 Community Plan on page 6, and Council Goals and Guiding Principles on the page 5.

As Hillsboro continues to grow and diversify, we will continue to partner and plan for success, so this great community grows by choice, not by chance.



Growing Great Things

Full-time budgeted positions: 859

Part-time/temporary positions: 500

City Departments: 13

City Manager's Office • Building
Economic Development • Finance
Public Works • Human Resources • Library
Parks & Recreation • Planning • Fire
Information Services • Police • Water

Form of Government

Hillsboro operates with a Councilor/City Manager form of government. Voters elect the City Council, including six Councilors and a Mayor: each serves a four-year term, subject to a charter-imposed limitation of two consecutive terms. City Council provides community leadership, develops policies to guide the City in delivering services and achieving community goals, and encourages citizen awareness and involvement. The City Council appoints the City Manager who in turn serves as the administrative head of the City government. The City Manager is responsible for ensuring Council policies are implemented using resources appropriated by the Council to achieve desired service results in the community.

Doing Business in Hillsboro

As a result of availability of some of the best land, power and water resources in the country, many high tech and advanced manufacturing companies put down roots in Hillsboro. We continue to attract new investment from these and other industries around the world.

Hillsboro is particularly attractive for its manufacturing infrastructure, technologically skilled workforce, proximity to airports, major highways and interstates, and business-friendly climate. We also offer incentives through urban renewal, enterprise zones and strategic investment programs that help businesses looking to locate or expand in Hillsboro.

Council Priorities & Guiding Principles

The Hillsboro City Council establishes an annual list of Guiding Principles and Priorities that are not ranked or ordered by importance, and are not an exhaustive list of all City of Hillsboro priorities.

Council priorities are ongoing. They can be created and completed within one or two years; they may have specific budget implications for the coming fiscal year; or, they may be long-range projects and programs that benefit from strong City Council participation and support. A list of action items for each priority is available at www.Hillsboro-Oregon.gov/Council. The Council's annual list of priorities is developed from the Hillsboro 2035 Community Plan, the City's Strategic Plan, City departments' Strategic Plans, and current major focus areas for the City, as identified by staff and supported by the Council.

2018 Council Priorities

- Support community mobility by continuing to improve our transportation system
- Work with community partners to increase public transportation access and service options
- Support cultural inclusion and expanded engagement with diverse community members
- Create partnerships to encourage and support the development of more market rate and affordable housing
- Continue working with community partners to resolve homelessness
- Support the development of entrepreneurs in Hillsboro
- Expand workforce training opportunities that benefit all residents
- Continue to plan ahead and position the City 50 years out for future success
- Support the planning and development of the Crescent Park Greenway
- Initiate exploration of receiving a Tree City USA designation
- Support the continued success of the Hillsboro Airport and the City's partnership with the Port of Portland
- Lead and promote sustainability initiatives, including energy-saving practices and renewable energy
- Emphasize the continued revitalization of Downtown Hillsboro

2018 Guiding Principles

- Remain the full-opportunity, full-service City that serves all of our diverse community members in areas including, but not limited to, public safety, job creation, arts and recreation, libraries, school support, housing supply, and transportation
- Maintain community support for our public safety personnel and the vital services they deliver
- Continue the City's tradition of exceptional stewardship and accountability for City assets, including maintaining appropriate fiscal reserves and funding long-term asset maintenance programs
- Maintain Hillsboro's leadership role as a business-friendly City committed to strategic economic development that grows prosperity in the community, the region, and the State
- Operate with transparency and openness in engaging the community on decision making
- Promote Hillsboro's unique identity while ensuring we grow and develop with consideration of our community's agricultural roots and history
- Continue to plan ahead and position the City 50 years out for future success
- Support and show pride for high-quality education in Hillsboro – from preschool through high school, and higher education

Citywide Initiatives & Major Projects

Hillsboro 2035 Community Plan

Following the successful implementation of the Hillsboro 2020 Vision and Action Plan — the original 20-year community vision plan created in 2000 — more than 5,000 community members participated in creating the updated Hillsboro 2035 Community Plan.



Adopted by the City Council in July 2015, the Hillsboro 2035 Community Plan features five focus areas and participation from more than 20 community partner organizations, including the Hillsboro School District, Tuality Healthcare, Hillsboro Chamber of Commerce, and many others.

For more information: Hillsboro2035.org

Sustainability Program

The City of Hillsboro continues to pursue long-range environmental sustainability goals and has implemented numerous projects to improve operational efficiencies. City staff facilitate the Hillsboro Sustainability Task Force and help implement the community-wide Environmental Sustainability Plan.

Hillsboro has received extensive national recognition for its sustainability efforts, most recently by the U.S. Environmental Protection Agency as America's #1 green power community; and, by the U.S. Department of Energy for being the top energy-saving public sector organization in the Better Business Challenge.

As of 2018, Hillsboro has reduced energy consumption in City facilities by 26 percent since 2009, dramatically outperforming expectations in meeting the original goal of a 20 percent reduction by 2020.

For more information: Hillsboro-Oregon.gov/Sustainability

Community Center at 53rd Avenue

Hillsboro's Community Center at 53rd Avenue — the largest Parks & Recreation project in Hillsboro's history — is moving forward with design work. Construction on the facility is expected to begin in 2019. The Community Center is slated to open in 2021.

Located across the street from 53rd Avenue Community Park on 20 acres of land owned by the City, the Community Center will be accessible, inclusive, and affordable for youth, adults, seniors, and people with disabilities. The two-story facility will feature various indoor exercise and gathering areas including a multipurpose gym, cardio/weight rooms, and meeting rooms.

For more information: Hillsboro-Oregon.gov/CC53

Fire Department Training Facility

Design and engineering work are underway for the new Fire Department Training Facility. Hillsboro firefighters are expected to begin training at the Downtown Hillsboro location in late 2019. The site will include a multi-story burn tower with stairwells and balconies to simulate safety hazards on upper and lower floors. On the ground, crews will train on a variety of firefighting and rescue operations.

Training currently takes place in the parking lot of the Gordon Faber Recreation Complex and when structures are scheduled for demolition. The new training location will enhance and increase training opportunities that aid public safety professionals in protecting the community.



Citywide Initiatives & Major Projects



Crescent Park Greenway

The Crescent Park Greenway is a community vision for a 16-mile trail that couples access to nature with local recreation opportunities, neighborhoods, and employment. The Greenway will come together with the Rock Creek Trail to create a circle around the City.

The Crescent Park Greenway Plan is in the final draft stages with community partners and agencies. Once ready, it will go through the approval and adoption process with the Parks & Recreation Commission and the Hillsboro City Council. The first segment of the Greenway is currently under development in South Hillsboro.

South Hillsboro Neighborhood

South Hillsboro is taking shape, with the 2018 NW Natural Street of Dreams® and the first homes available for sale. Two major South Hillsboro streets open in 2018: Cornelius Pass Road opens south of TV Highway; and Blanton Road connects 67th Avenue to 209th Avenue.

Upon completion, South Hillsboro will stretch 1,400 acres and will help address our housing needs with a well-connected neighborhood of thoughtfully planned streets, schools, parks, trails, and greenways.

The South Hillsboro neighborhood will provide as many as 8,000 homes in a variety of housing options, for up to 20,000 new Hillsboro residents. Unique residential districts and town centers will make it easy to walk, bike, and use public transportation. Every resident will live within a quarter mile of a park, trail, or recreational facility.

The Role of Strategic Investment Program & Gain Share

The Strategic Investment Program (SIP), authorized by the Oregon State Legislature in 1993, increases Oregon's ability to attract capital-intensive industry, particularly high-tech firms. For example, in 2014, Intel partnered with the City of Hillsboro and Washington County for a 30-year SIP agreement for up to \$100 billion investment over concurrent 15-year periods. As with past agreements, Intel is required to pay the equivalent of full property taxes on all land and buildings associated with each SIP project, while partially saving on property taxes related to machinery and equipment. SIP funding is used for one-time capital projects and funding for the Pavement Management Program.

Gain Share was enacted by the Oregon State Legislature in 2007 and is tied directly to an active SIP agreement. SIP agreements reduce property taxes collected locally while increasing personal income tax revenues collected by the State of Oregon. Gain Share makes the SIP program a win/win for both local governments and the State by sharing in the growth of State income tax collections calculated as a direct result of job growth spurred by the local investment from a SIP. The Council has set principles to guide the use of Gain Share funding, with a particular focus on uses that assist schools, community resources like a community center, public safety, and economic development.

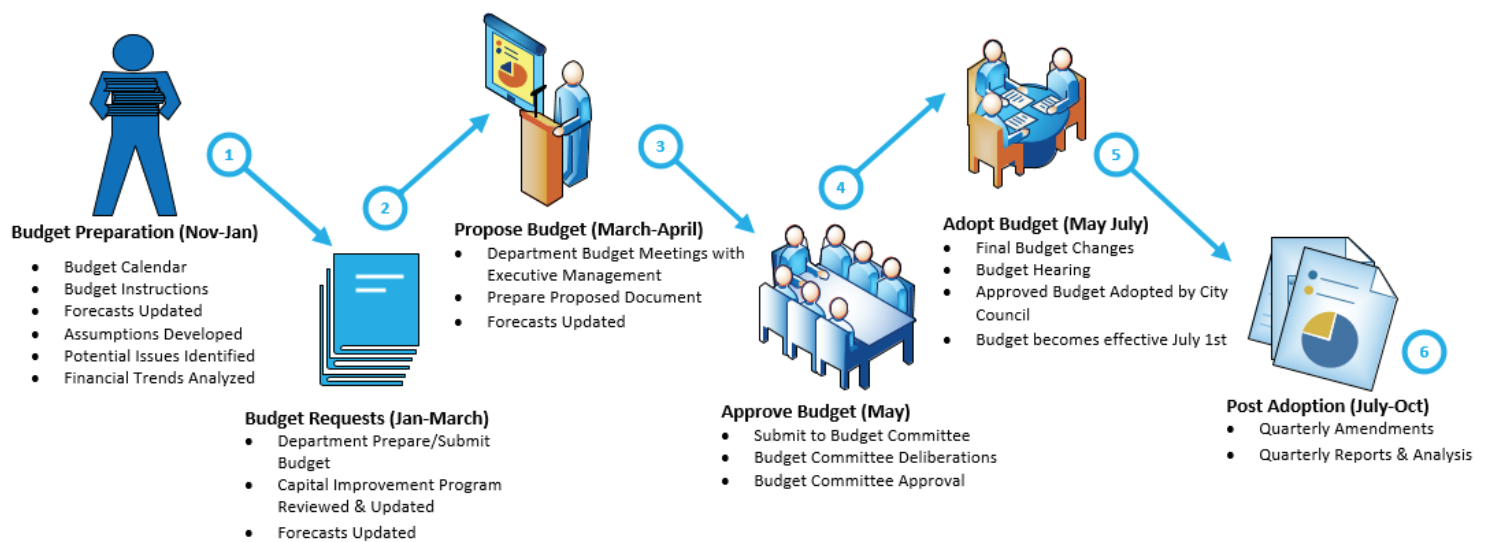
The Budget Process

Hillsboro's Budget Process

The process followed in the preparation of the budget complies with Oregon Local Budget Law established by Oregon Revised Statutes. City management seeks and welcomes public input, participation and deliberation throughout the process. Budget Committee meetings are open to the public and are advertised on the City's website, social media channels, and in Hillsboro's local newspapers. The proposed budget is submitted to the Budget Committee in May and the approved budget is submitted to the City Council in June for adoption. Both are available to the public prior to each meeting.

City departments work with the Finance Department to compile their budget and capital requests between

November and March each year. This information is then reviewed by City management. During the same time frame, Finance and City management review revenue and expenditure forecasts, as well as financial trends. All of this information is compiled, prepared and presented to the Budget Committee as the proposed budget. After the Budget Committee reviews and deliberates over the proposed budget and makes any appropriation changes, the Committee then approves and forwards the budget to the City Council. After a public hearing, the Council takes action on any final changes deemed appropriate, and adopts the budget in late June. The adopted budget becomes effective July 1. The final adopted budget is available on the City's website.



Budget Committee

Committee and Council

The Budget Committee consists of the seven City Council members, and seven citizens appointed by the City Council. Citizen members serve three-year terms. Meetings occur approximately twice per year in the evening at the Civic Center. The Committee has the legal authority to change any portion of the proposed budget and is responsible for approving it. Visit the City's website at Hillsboro-Oregon.gov to see the map of Hillsboro's three wards and to learn more about Hillsboro's Mayor and City Councilors.



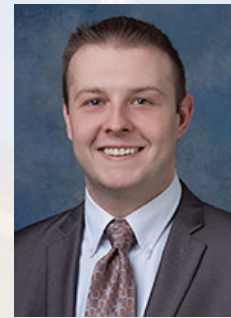
Steve Callaway
Mayor



Darell Lumaco
Council President
Ward 1



Rick Van Beveren
Councilor
Ward 1



Kyle Allen
Councilor
Ward 2



Anthony Martin
Councilor
Ward 2



Olivia Alcaire
Councilor
Ward 3



Fred Nachtigal
Councilor
Ward 3

Citizen Members

Olga Acuña - Director of Federal Programs, Hillsboro

Jennifer Davis - Vice President/Branch Manager, Washington Federal

Alexander Diaz - Graduation Coach, Hillsboro School District

David Judah - Program Manager

Dan Mason - Community Manager, Prime Group LLC

Nathan Parent - Information Technology Services

Salvatore Bianco - Community Member

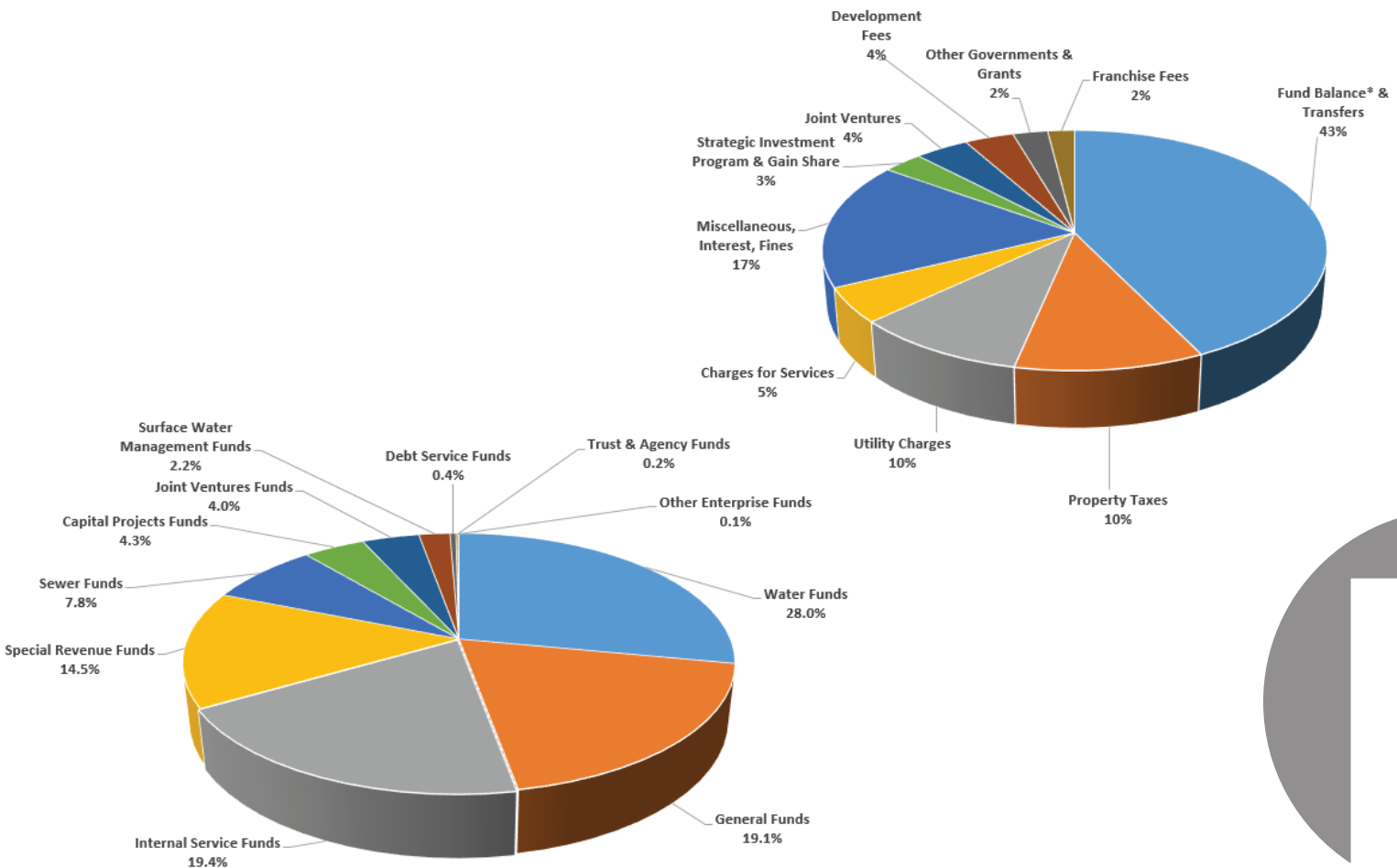
Where the Money Comes From

City Resources

Resources by Fund Group	
Water Funds	\$ 200,084,180
General Funds	136,537,778
Internal Service Funds	138,882,721
Special Revenue Funds	103,830,914
Sewer Funds	55,598,500
Capital Projects Funds	30,680,129
Joint Ventures Funds	28,522,816
Surface Water Management Funds	15,478,067
Debt Service Funds	2,998,000
Trust & Agency Funds	1,080,592
Other Enterprise Funds	388,100
Total Resources	\$ 714,081,797

Resources of all Funds Combined by Category	
Fund Balance* & Transfers	305,244,908
Property Taxes	75,533,981
Utility Charges	69,441,300
Charges for Services	33,789,960
Miscellaneous, Interest, Fines	122,250,565
Strategic Investment Program & Gain Share	21,205,000
Joint Ventures	28,282,276
Development Fees	25,850,000
Other Governments & Grants	18,378,807
Franchise Fees	14,105,000
Total Resources	\$ 714,081,797

*Many funds, like Transportation, Water, Sewer and Building have dedicated resources which can only be expended on these programs. Reserves may be higher in these programs due to saving for future large capital projects.

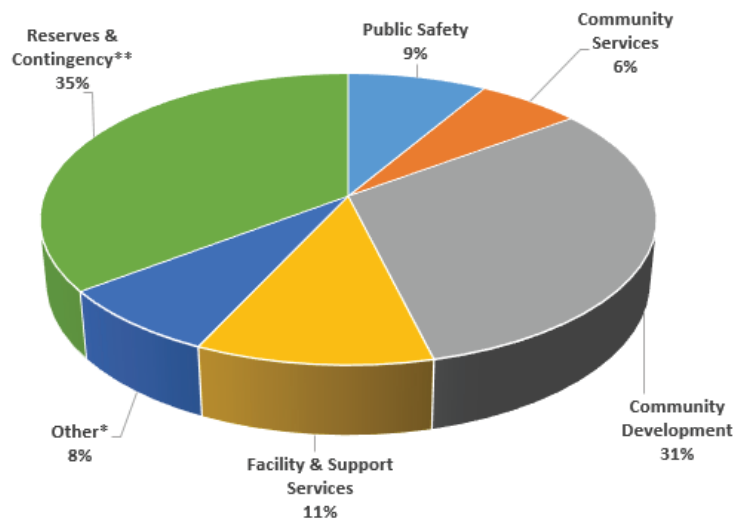
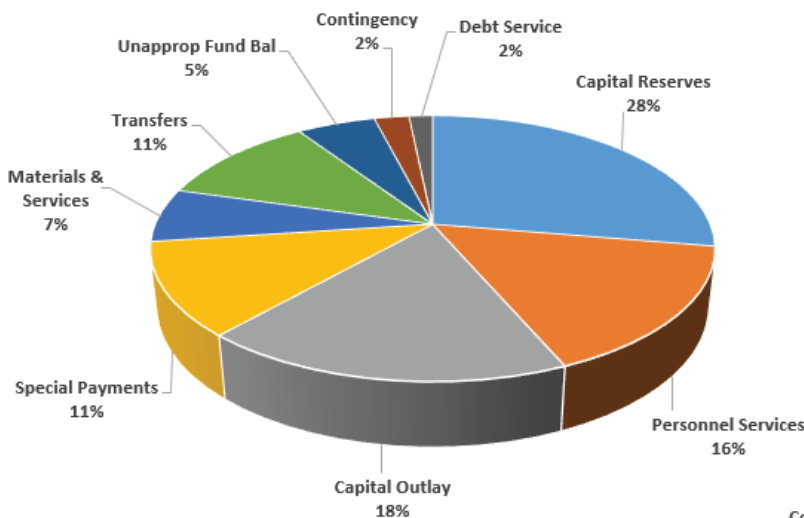


Where the Money Goes

City Expenditures

Expenditures of All Funds Combined by Category	
Capital Reserves	\$ 197,482,170
Personnel Services	113,273,115
Capital Outlay	128,738,773
Special Payments	79,386,181
Materials & Services	46,711,306
Transfers	80,105,332
Unapprop Fund Balance	38,283,690
Contingency	16,931,667
Debt Service	13,169,563
Total Expenditures	\$ 714,081,797

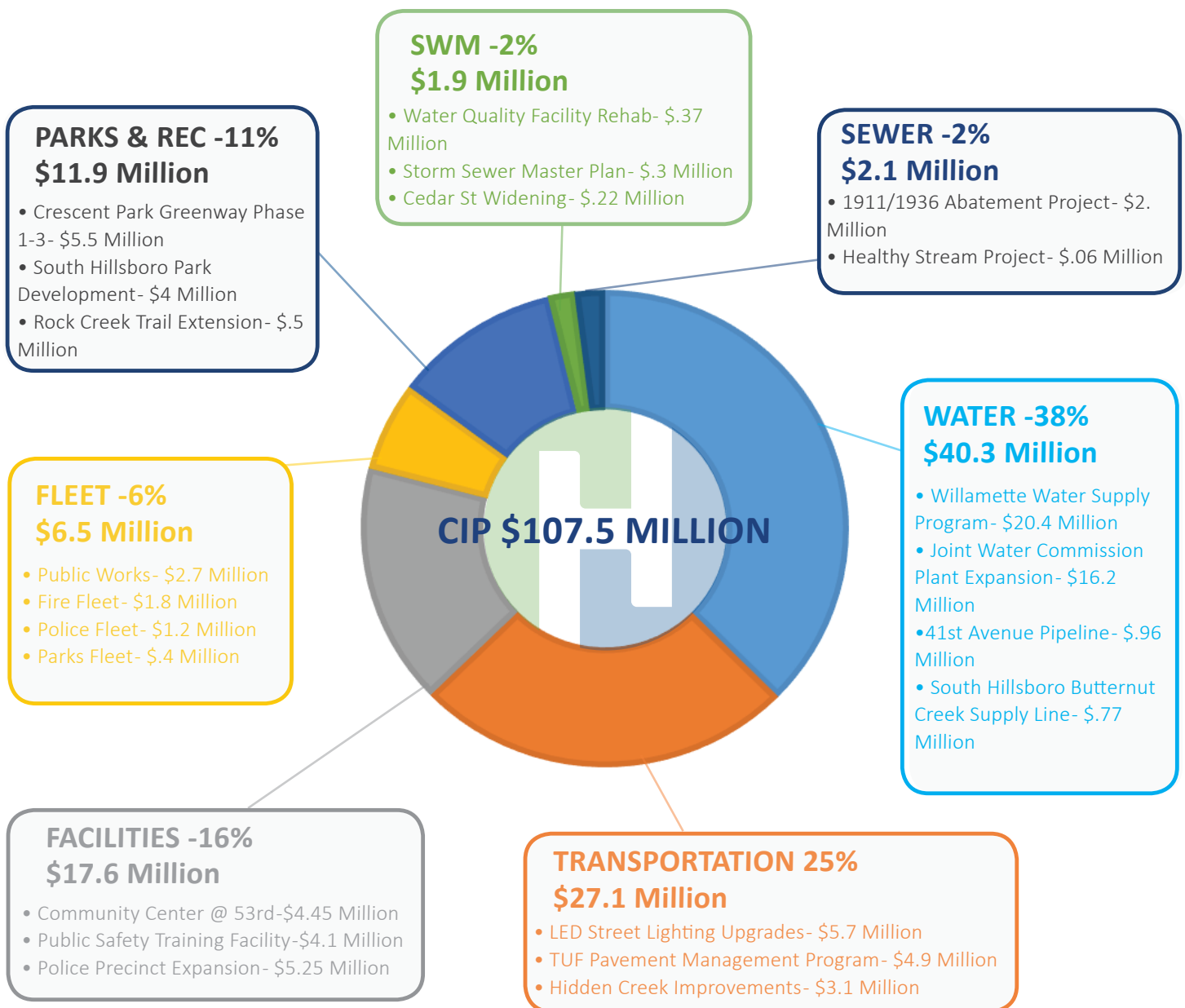
Expenditures by Service Area	
Police	35,537,050
Municipal Court	619,245
Fire	24,044,260
Emergency Management	321,060
Public Safety	60,521,615
Library	10,552,030
Parks and Recreation	34,611,855
Community Services	45,163,885
Planning	5,544,170
Economic Development	8,035,330
Building	9,129,407
Water	114,755,883
Public Works	86,566,074
Community Development	224,030,864
City Manager's Office	7,029,630
Human Resources/Risk	5,470,825
Information Services	12,373,345
Finance	3,858,725
Facilities & Fleet	48,020,813
Facility & Support Services	76,753,338
Other*	54,914,568
Reserves & Contingency**	252,697,527
Total Expenditures	\$ 714,081,797
*Non-Department Expenditures	
**Reserves for all Departments	



Capital Improvement Program

The Capital Improvement Program (CIP) section of the budget shows the City's investment in any project that adds, improves, and extends the life of the City's infrastructure. The City budgets its major construction and acquisition activities in one of seven capital improvement project categories. Generally, projects with a total cost of \$25,000 or more are included in the CIP. In addition to capital projects, fleet vehicles are included in the CIP.

The total cost for the six year CIP covering FY 2019-24 is just over \$779 million. This amount includes \$59.2 million of projects that have no funding source identified at this time. The FY 2018-19 CIP amount of \$107.5 million is broken down as follows, with examples of the top projects listed in each CIP section.



Debt Service

Debt Service Overview

The City issues debt to pay for long-term capital improvements. The City only issues debt where the repayment schedule does not exceed the useful life of the capital investment. The City has a limited amount of debt and no outstanding general obligation bonds.

Debt service appropriations provide for the payment of principal and interest on bonds and special obligation notes. The City has revenue bonds, full faith and credit obligations, private loans, and an interfund loan currently outstanding. Full faith and credit obligations are backed by the City's General Fund revenues; however, they may be repaid from other resources such as Strategic Investment Program revenues.

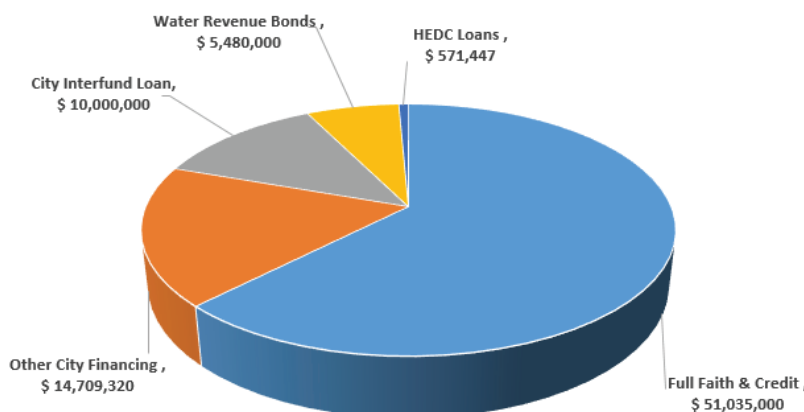
Revenue bonds are used to finance enterprise-related capital to sustain the increasing demands of the system. Revenue bonds are repaid through user fees that are reviewed annually to meet operational and debt service requirements.

Interfund loans are used to loan money from one fund to another fund. Interfund loans must be authorized by official resolution or ordinance of the governing body. Interfund loans can either be for operations or capital expenses. Operating loans must be repaid within one year of the original loan date and capital loans must be repaid within 10 years.

The City's Full Faith and Credit Obligation and Water Revenue Bonds Refunding Series 2012 debt rating provided by Moody's Investors Service is currently Aa2.

The City fulfills its obligation for continuing disclosure requirements under the Securities and Exchange Commission Rule 15c2-12 by filing its audited financial reports and other required disclosures with the Municipal Securities Rulemaking Board Electronic Municipal Market Access (EMMA) database service which is available at emma.msrb.org.

Total Outstanding Debt \$81,795,767



Future Debt Plans

In the future, the City is expecting to issue significant debt due to some very large projects. The City plans to issue approximately \$26.8 million for the South Hillsboro Local Improvement District and a total of \$350 million in water revenue bonds for the Willamette Water Supply Program between FY 2019-20 and FY 2023-24. The City also anticipates \$35 million in bond proceeds for the Community Center at 53rd and will likely issue debt for the Downtown Urban Renewal area, and for a new Police station.

The City's General Funds

The City has six funds that are considered General Funds for reporting purposes. The City's primary General Fund accounts for all revenues and expenditures of a general nature that are not required to be recorded in another fund. General Fund revenue is derived from property taxes, charges for services, franchise fees, grants, and transfers from other funds. The Economic Development Fund, also grouped with the General Funds, accounts for all economic development activities. Sources of revenue for Economic Development include certain Strategic Investment Program resources, Enterprise Zone revenues and General Fund support. Economic Development resources fund activities to attract new businesses to Hillsboro, facilitate their transition to the area, revitalize the City and enhance our community's livability.

The four remaining funds are the General Depreciation Fund, Affordable Housing Fund, Public Arts Fund and the PERS Stabilization Fund. General Fund resources pay for Police, Fire, Parks & Recreation, Library, Planning, Municipal Court and Economic Development services.

The graphs on the following page represent where the General Fund resources come from and what they are spent on.

POLICE



\$35.3 Million

FIRE



\$24 Million

PARKS & RECREATION



\$22.4 Million


Hillsboro
General Fund
\$136.5 Million

LIBRARY



\$10.5 Million

ECONOMIC DEVELOPMENT



\$3.1 Million

PLANNING

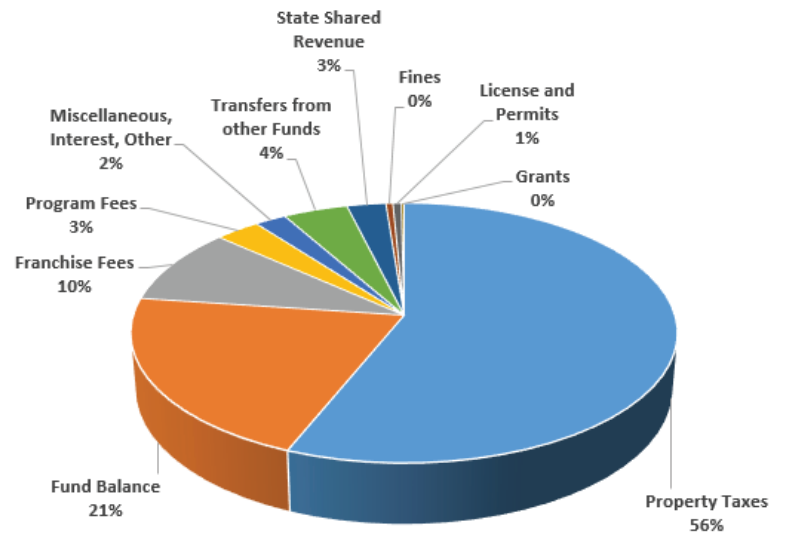


\$5.5 Million

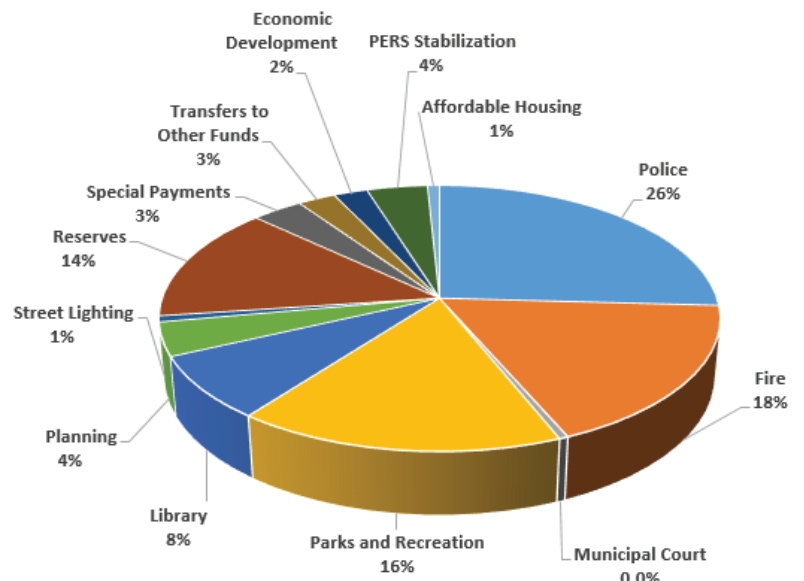
The City's General Funds

General Fund Resources & Expenses

General Funds Resources by Category		
Property Taxes	\$	76,643,981
Fund Balance		28,688,561
Franchise Fees		12,930,000
Program Fees		4,145,950
Miscellaneous, Interest, Other		2,925,886
Transfers from other Funds		5,950,000
State Shared Revenue		3,585,000
Fines		639,500
License and Permits		778,000
Grants		250,900
Total	\$	136,537,778



General Fund Expenses by Department and Category		
Police	\$	35,335,490
Fire		24,044,260
Municipal Court		619,245
Public Safety	\$	59,998,995
Parks and Recreation		22,139,099
Library		10,552,030
Community Services	\$	32,691,129
Planning		5,544,170
Street Lighting		1,010,000
Reserves		18,826,627
Special Payments		3,058,171
Transfers to Other Funds		3,447,500
Total General Fund	\$	124,576,592
Economic Development		3,072,486
PERS Stabilization		5,516,600
Affordable Housing		1,095,000
General Depreciation		2,025,000
Public Art		252,100
Total	\$	136,537,778



Property Taxes

Property Taxes

The City's General Fund operating budget relies on property taxes for approximately 56% of its total budget. Measure 50 created a State property tax system which moved local governments from a dollar-based tax system to a rate-based tax system. The City currently has a permanent tax rate of \$3.6665 per \$1,000 of assessed property value. The City tax rate funds city services. Other agencies, including the County and Schools also have tax rates for their services. All of these rates combine to represent a full property tax assessment that is reflected in the annual property tax statements provided by Washington County Assessment and Taxation.

Local Option Tax

The City has a voter approved five year Local Option Tax (LOT) of \$1.72 per \$1,000 of assessed property value specifically for Police, Fire, and Parks & Recreation maintenance services. The total tax rate, including the LOT for city services, is \$5.3865 per \$1,000 of assessed value. Local option operating levies are five year levies. The levy was first approved by voters in 1998 and was just renewed in the May 2017 election by an 81% vote in favor.

Washington County Cooperative Library Services Levy

Washington County Cooperative Library Services (WCCLS) was established in 1976 with the passage of the first countywide tax measure to fund library services. At that time, over half of the county population did not have access to a public library. Currently, the county, nine cities and two non-profit organizations are part of this cooperative structure. In November 2015, a new five year levy passed. The new rate of \$0.22 per \$1,000 of assessed value is effective July 1, 2016 through June 30, 2021 and replaces the previous rate of \$.17. The City receives a share of these funds annually to help maintain Library services. For more information about WCCLS visit: wccls.org.

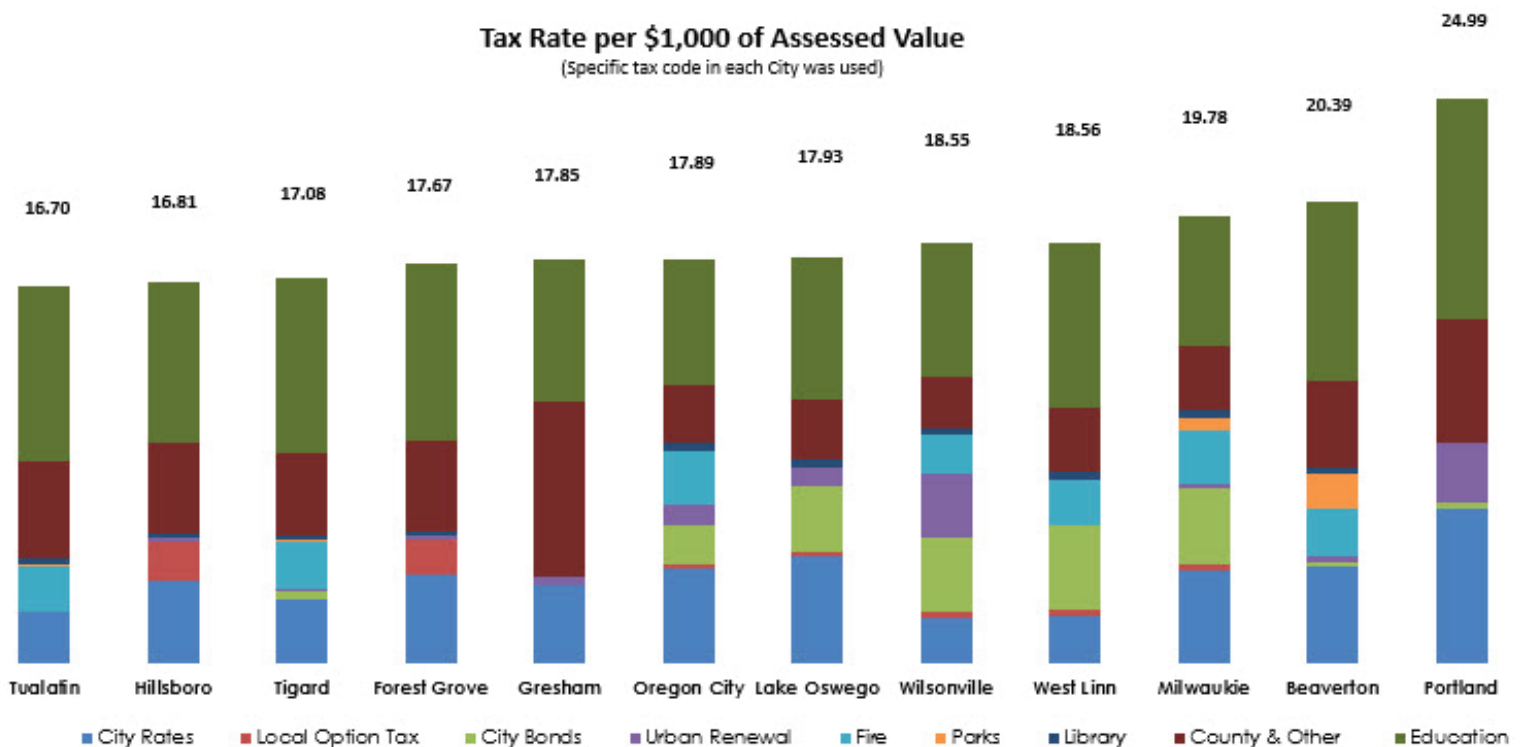
Your Tax Dollars at Work in Hillsboro



Tax Comparisons

Tax Comparisons

The City of Hillsboro is a full service city providing police, fire, parks, library and other general services. The chart below compares the City of Hillsboro tax rates to other cities in the metro region. In order to make this table comparable from one agency to another, it is necessary to add services provided by special service districts like Tualatin Valley Fire and Rescue and Tualatin Hills Park and Recreation District.



City's Assessed Value

Annual property taxes are calculated using the assessed value (AV), as opposed to the market value of your property. Taxes are calculated by taking a property's AV divided by 1,000 and multiplied by the rate for the tax code where the property resides (subject to Measure 5 limitations). The City represents approximately 20% of Washington County's total AV, but has disproportionately more of the total industrial property and machinery & equipment value in the County. A reliance on the industrial sector brings more risk of significant shifts in AV, which

can equate to more volatility in annual property tax assessments. Due to how quickly this type of property depreciates, continued reinvestment is important in maintaining AV. The City's AV annual growth has been fairly healthy. The budget assumes a 4% increase in assessed value for FY 2018-19. In FY 2015-16, approximately \$900 million in value came on the tax roll as a result of Intel's 1999 Strategic Investment Program coming to an end. Tax rolls are certified by the County on or before the end of October of each fiscal year.

Service Delivery Highlights

PUBLIC SAFETY

Police Department

- Completed 273 DUIL arrests
- Officers opened 10,988 cases
- Collected 581 lbs of unwanted prescription drugs during annual drug turn-in event
- Received the Stop Violence Against Women Competitive Grant Award for \$219,855

Fire Department

- City Emergency Operations Plan revised and adopted
- Entered an Inter-Governmental Agreement to provide Fire Science Program to Liberty High School students
- Responded to 11,358 emergency incidents
- Responded to over 727 motor vehicle crashes

Municipal Court

- Handled over 5,000 traffic cases
- Handled 120 City Ordinance violations
- Processed over 7,000 parking citations

COMMUNITY SERVICES

Parks & Recreation Department

- 209,288 people visited SHARC last year for swimming and recreation
- Parks BLAST after-school program provided 3,550 children with positive activities after school
- Hillsboro Arts and Culture Council celebrated the 10th year of grant giving, awarding over \$310,000 to 37 different organizations
- Completed two neighborhood park designs in South Hillsboro
- Continued progress on the Crescent Park Greenway
- Received Community Development Block Grant approval for Walnut Street Park

Library Department

- Circulated 180,785 items, the highest of the Washington County consolidated libraries
- Began offering the Homework Help program four nights a week
- 2,500 new Spanish language materials were added to the Library collection
- Offered 1,800 Library programs last year

Service Delivery Highlights

COMMUNITY DEVELOPMENT

Planning Department

- Completed new Land Use Entitlements for over 950 residential units Citywide
- Implemented sustainability initiatives in South Hillsboro
- Supported Downtown Storefront Grant Program

Economic Development

- 17 successful business expansion/recruitment projects, resulting in over \$479 million in new investment
- Business expansion/recruitment led to 868 jobs in Hillsboro
- Completed 7 storefront grants in the Downtown Hillsboro area

Building Department

- Issued over 4,000 permits
- Continued dedication to great customer service with implementation of online plans submittal software

Water Department

- Completed Phase I of South Hillsboro Area Pipeline Project
- Completed Raw Water Facility for new water treatment plant
- Completed Kinsman Road Partnership Project

Public Works Department

- 160 Right of Way Permits issued
- 233 Franchise Utility Permits issued
- Completed reconstruction of Griffin Oaks Drive
- Completed 149 traffic investigations
- Set 73 counters on roads to measure activity

SUPPORT SERVICES

City Manager's Office

- Continued the 2035 Community Plan implementation, with over 90% of the action items underway
- Formed a workgroup of individuals across departments to address and mitigate homelessness in the City
- Transformed communication and marketing group for more centralized, strategic, and efficient Citywide communication

Human Resources

- Launched a new online Citywide Benefits platform
- Negotiated successor agreements with the IAFF & HPOA bargaining units
- Increased participation from revised recruitment strategies

Information Services

- Upgraded various major enterprise software systems
- Implemented new background investigation software for Police

Finance

- Implemented a new Right of Way ordinance fee
- Implemented an online payment option for traffic and parking tickets
- Implemented an automated pay by phone software for customer phone payments

Facilities & Fleet

- Completed construction of phase II of the Public Works building
- Completed remodel of Hillsboro Community Senior Center
- Fleet shop became a certified EcoBiz facility

Connect and Get Involved



Join us in working to enhance this great place we all share!

Whether you want to learn about or weigh in on a current public project, help restore a local park, share your skills with us on a committee or board, or participate in one of many other opportunities to make Hillsboro an even better place, we want to hear from you!



Volunteer with us

Volunteers provide a positive and meaningful impact on our community and play an important role in the success of the City's many programs. Individual contributions of time, energy, and talents help make our hometown a great place to live, work and play.



Apply to join a board or commission

The City of Hillsboro seeks volunteers to serve on our various standing boards, commissions, and committees. These appointed positions are filled by Hillsboro citizens who are interested in public decision-making and civic commitment. Check out our Commission, Committees & Boards webpage for more information and application forms.



Subscribe to our "Happening in Hillsboro" e-news updates

Sign up at Hillsboro-Oregon.gov/Happening to receive our free, twice per month e-newsletter to keep up on what's happening in Hillsboro, including upcoming events, family activities, and news.



Attend a City Council meeting

Citizens also have the opportunity to speak to the City Council at every Council meeting during public comment time. Check our website calendar for current Council meeting information.



We're here to help - contact us!

Ideas or questions can be sent directly to city staff or City Council. Contact information and easy-to-use feedback forms can be found on the City website. And, of course, you're also welcome to call us!

Visit Hillsboro-Oregon.gov, or call 503-681-6100