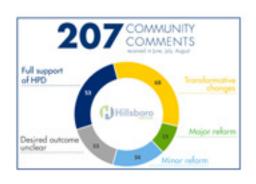


CITY VIEWS

NEWS & EVENTS FOR THE CITY OF HILLSBORO



Inside City Views



Policing & Safety page 2



Art & Inclusion page 3



Safe Sleep Village page 7

City Council Reviews Policing and Public Safety in Hillsboro

Listen. Understand. Take action.

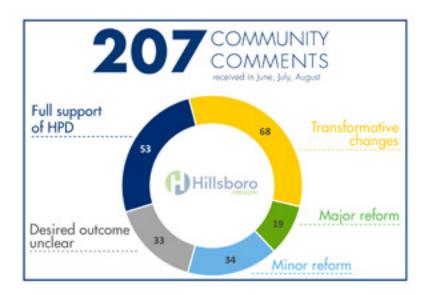
Those three steps set the foundation for the Hillsboro City Council's Work Session on Policing and Public Safety in August. City staff presented a summary of the more than 200 comments received from community members in June, July, and August.

Community outreach and engagement sought to center the voices of Black community members and people of color during listening sessions, in emails, and through other speaking opportunities.



The City Council expressed strong support for the Police Department and its employees, while asking City staff to move forward on several items:

- Explore options of an independent Police oversight structure that would evaluate complaints, use-offorce incidents, and general policing policies.
- Expand equity training for the City Council and City staff, including the Police Department.
- Research programs nationwide through a racial equity lens, including CAHOOTS (Crisis Assistance Helping Out On The Streets) based in Eugene, and propose a program that will help support the needs of community members experiencing mental health and/or homelessness challenges.



- Continue working with the Hillsboro School District on the future of School Resource Officers.
- Continue to engage community members, including partnering with community groups, to hear from more residents.
- Provide ongoing communication to residents on policy decisions and opportunities to provide input and give feedback.

City staff will continue to research policy options, engage Hillsboro community members and groups, and then return to the Council in the near future to report on their findings.

Actions Taken Since June

Police Chief Jim Coleman updated the Council on the actions taken by Hillsboro Police Department employees since the previous City Council Work Session on Policing in June. Those actions include:

- Formalizing a policy that requires Hillsboro Police Department employees to intervene in the unreasonable use of physical force.
- Formalizing a policy that prohibits the use of chokeholds and similar techniques, except when deadly physical force is authorized.
- Creating a Community Outreach Division to focus on community engagement and livability services.
- Updating the Hillsboro Police Department website to make it easier to access data and resources, including a new anonymous complaint form.
- Announcing a new Hillsboro Police Department mission statement:

"Delivering exceptional police service to the Hillsboro community through our shared values of Dignity, Respect, Service, and Just Outcomes."



CONNECT WITH COUNCIL

What resonated with you most during community engagement and listening sessions about safety and policing in Hillsboro?



Mayor Steve Callaway

Receiving input from people who are not typically engaged and involved, who want to be seen and heard.



Council President Fred Nachtigal

The sincerity and seriousness of the many people who took time to comment.



Councilor Olivia Alcaire

Hillsboro community members have had different experiences, but everyone deserves to be treated fairly and protected.



Councilor Kyle Allen

I appreciate how commenters were open, thoughtful, and respectful in advocating their beliefs and listening to others.



Councilor Anthony Martin

Social workers and mental health professionals have a role in making Hillsboro safe.



Councilor Beach Pace

Hearing fear and frustration in peoples' voices as they shared their experiences. I look forward to finding solutions.



Councilor Rick Van Beveren

Hearing from Hillsboro residents who do not feel safe and want the City to examine policing practices and policies.



CITY MANAGER'S REPORT



City Manager Robby Hammond

All Are Welcome & Included

Hillsboro is your city. Together, we create community. The next time you visit the Hillsboro Civic Center

The next time you visit the Hillsboro Civic Center and other City of Hillsboro buildings and facilities, we want you to feel welcome and included.

These public spaces exist for serving all 103,000+ Hillsboro residents and community members who work, visit, and spend time in Hillsboro.

Recently, we added William Hernandez's artwork, *The Bridge of Love*, to our first floor elevators in the Civic Center. Mr. Hernandez's art is beautiful and highlights the importance of inclusion, connection, and relationships.

You can read more about Mr. Hernandez's work within City Views or on the City website.



The Bridge of Love is a great example of community members' voices making our City better. In 2019, a team of City employees sought community input on how to make public spaces more welcoming and inclusive for our diverse community — and how to remove barriers for accessing City services.

Making our public spaces warm, inviting, and colorful can make the difference in knowing you belong in your City government's buildings. When diverse community members and cultures are reflected, it signals their importance.

There are many examples of this in Hillsboro, including *Shute Seeds* at Shute Park Library and the *Hello Neighbor* project. Even adding tables, chairs, and plants in the Civic Center Plaza sends a message: **Hillsboro is your city. Together, we create community**.



MESSAGE FROM THE HILLSBORO CITY COUNCIL

Students, Families & Teachers:

Our nation is struggling to beat a pandemic. Our communities are confronting racial injustice. Our families are worried about our country's future, more than ever.

We are in this together.

Education is a perfect example. As City Council members, whether we have kids in the school right now or not, we are in this together to support students, families, educators — and everyone in our community.

Teachers and staff in the Hillsboro School District serve 22,000 students. They are amazing people. They take care of our children, train our future leaders, and lift up our society by enlightening young minds.

We praise Hillsboro School District leaders for their courage in prioritizing health and safety. We know there are no easy decisions in a pandemic.



Essential Workers, Essential Support

Right now, the City is partnering with HSD leaders to help teachers and support staff, first responders, and other essential workers — so they can continue to serve everyone else.

As school returns online, this partnership will offer a market-rate cost for teachers and essential workers to ensure their school-aged children are supported during distance learning.

Helping our teachers continue to teach will help health care workers, retail professionals, delivery drivers, small business owners, and so many others.

We are all connected.



Partnership During a Pandemic

This program is one example of our City's strong partnership with HSD to serve students, families, and educators — as well as the community — by helping our essential workers fulfill their public service roles.

There are many more stories of staying together. Our Library staff are sharing video Storytimes and other learning experiences through Facebook and other social media. Our Parks & Recreation Department team is making backyard science lessons and much more, which you can find on their Facebook page.

The months ahead won't be easy. These are extraordinary times. We are an extraordinary community. We are in this together.

Mayor Steve Callaway
Council President Fred Nachtigal
Councilor Oliva Alcaire
Councilor Kyle Allen
Councilor Anthony Martin
Councilor Beach Pace
Councilor Rick Van Beveren

Stay Informed!

For regular updates and FAQs on how operations and instruction will look for the 2020-21 school year, visit:

hsd.k12.or.us/blueprintfall2020



Need help paying your utility bill during COVID-19?

Federal assistance is now available!

Coronavirus Aid, Relief, and Economic Security

(CARES) Act funding from the federal government is now available to help you pay your utility bill.

City of Hillsboro residents impacted by COVID-19 may qualify to receive support for any unpaid balances for water, sewer, and stormwater charges on City of Hillsboro utility bills from March 1 to December 30, 2020.

Eligibility

You may be eligible for CARES Act utility assistance if you meet <u>all</u> of the following criteria:

- You have been impacted by COVID-19 (job loss, hours reduction, sickness, quarantine).
- 2. You have a residential utility account with the City of Hillsboro.
- 3. You participate in government assistance programs, or your household earns at or below 80% of the area median income (see right).

Request an Application

Visit Hillsboro-Oregon.gov/UtilityAssistance or call Community Action at 503-615-0771



80% Area Median Income

| Number of Members in Household | 2020 Monthly Household Income |
|--------------------------------|----------------------------------|
| 1 | \$4,300 |
| 2 | \$4,920 |
| 3 | \$5,530 |
| 4 | \$6,145 |
| 5 | \$6,635 |
| 6 | \$7,125 |
| 7 | \$7,620 |
| 8 | \$8 <i>,</i> 110 |
| 9 | \$8,600 |
| 10 | \$9,095 |

Government Assistance Programs

- Supplemental Nutrition Assistance Program (SNAP)
- Women, Infants, and Children (WIC)
- Temporary Assistance for Needy Families (TANF)
- Oregon Health Plan (OHP)
- Free and Reduced Lunch
- Energy Assistance Program
- Public Housing, Section 8 Choice Voucher Program, or project-based voucher program

The City's temporary eviction moratorium remains in effect.

After the emergency declaration expires, tenants will have six months to pay any rent that qualified to be deferred.

Apply for assistance by calling Community Action:

503-615-0770

Phone lines open at 9 am

Monday – Friday and remain open
as long as funds are available.



Free Personal Protective Equipment for Businesses

Businesses in Washington County can receive limited quantities of the Personal Protective Equipment (PPE) needed to reopen and recover.



Products available include 3-ply ear-loop Procedure Masks, Cloth Masks, and Nonsurgical KN95 Masks. Businesses must meet certain requirements to participate in this program, which is part of Washington County's Small Business Emergency Assistance (SBEA) program.

BusinessRecoveryCenters.org



Face coverings required

indoors & crowded outdoor spaces

Used face coverings & gloves belong in the garbage —

Do not flush or recycle





Avoid crowds in parks & other public spaces



Find testing sites in Hillsboro at Oregon.gov/OHA

Ways to Help during COVID-19



Donate Blood & Plasma

Fully recovered COVID-19 patients are needed to donate convalescent plasma that will help those who are sick.

There is also an urgent need for blood donations. You can help save lives.

RedCrossBlood.org



Donate Money

The Esperanza Relief Fund supports local migrant families who are often excluded from federal government assistance.

CentroCultural.org

The Hillsboro Community Foundation's COVID-19 Relief Fund supports nonprofits.

HillsboroCommunityFoundation.org

Third Round of Small Business Emergency Grants Awarded

More than 380 businesses in the City of Hillsboro applied to receive up to \$3,500 in emergency grant funding during a third round of applications in August.



A total of 381 applicants requested \$1,242,200 in grant funds. Among those:

- 96 identified as Asian-American-owned (25%)
- 96 identified as Latinx-owned (25%)
- 26 identified as multiracial (7%)
- 51% of applicants had applied for assistance in one of the previous two rounds of the City's Emergency Business Grant

Funding for the grants came through Washington County from the Federal CARES Act.

Safe Sleep Village Opens to Slow COVID-19 Spread



Washington County opened a managed, outdoor camping location in August called the "Safe Sleep Village" for homeless adults.

The village is part of the ongoing effort to reduce the risk of COVID-19 spreading in the community, and is located at Westside Commons, previously referred to as the Washington County Fair Complex.

The Safe Sleep Village will remain open until December 1. Staff from Project Homeless Connect are on site to manage the village 24 hours a day. The Safe Sleep Village will take in only adults at least 18 years of age. Admittance will be by referral only.

Funding for the Safe Sleep Village comes from money received through the CARES Act.

Council Adopts Action Items for 2035 Plan

The Hillsboro 2035 Community Plan's five-year update is ready to bring new action items to life following adoption by the City Council.

Updates include:

- 134 new actions created (157 total actions, 23 carrying over).
- **60 actions implemented** between 2015–2020 are being moved to the Hillsboro 2035 website.
- 9 new Lead Community Partners (22 total partners, including the City of Hillsboro).
- The Environmental Sustainability Plan is now incorporated into the 2035 Plan as "Environmental Stewardship."



Community members shared nearly 8,000 ideas for the 2035 Plan's five-year update during the outreach phase. About 1,450 people then took an online survey to help rank those ideas. Community input also informed updates to the Environmental Stewardship section.

See the full list of highlights and next steps on the new and improved 2035 Plan website: Hillsboro2035.org

Do you need help paying your mortgage?

You can share your space with a new housemate.

Need to share expenses?

Find a room to rent.



Connect with Metro HomeShare for more information.

971-271-5195 MetroHomeShare.org





Watch for an announcement on Facebook @Hillsboroparks

The Hidden Creek Community Center is nearly complete! The 51,500 square-foot community center, built on 20 acres of City-owned land, is centrally located on Hidden Creek Drive at 53rd Avenue.

This first-class facility will bring family, friends, and neighbors together in a place that is accessible, inclusive, and affordable. It will serve everyone with programs, activities, and special events for our youth, adults, seniors, and people with disabilities.

Features:

- Two-court gymnasium
- Cardio/weight rooms
- Two exercise/dance rooms
- Outdoor futsal/pickleball court
- Community rooms and much more!

Hillsboro-Oregon.gov/ParksRec

Proposed Stormwater System Fee Increase

To fund the repair and replacement of the 80-year-old public stormwater system, the Hillsboro City Council considered adopting a Surface Water Management Local Service Fee rate increase after a public hearing held during the September 1 City Council meeting. Learn more on the City's website.



Hillsboro-Oregon.gov/LocalServiceFee



New Wayfinding Signs Coming



Hillsboro-Oregon.gov/Wayfinding



Monitoring COVID-19 in Sewage



Clean Water Services (CWS) is collaborating on research projects to track COVID-19 in sewage.

This helps public health officials detect the presence and scope of the virus in the community.

CleanWaterServices.org



Pedestrian and Cyclist Safety

To enhance the safety of pedestrians and bicyclists, the City of Hillsboro Public Works Department will update curb ramps and island crossings, and install Rectangular Rapid Flashing Beacons (RRFB) at the roundabout on NE Butler Street and NE 65th Avenue in winter 2020. The project will require temporary lane closures.

Hillsboro-Oregon.gov/PublicWorks

CWS Rate & Fee Increases Delayed

In response to COVID-19-related financial stress in the community, Clean Water Services has delayed increases to all rates and fees through 2020, and will reevaluate in December.



CleanWaterServices.org/Rates

Parents: How to Talk Safety with Your Kids



The Hillsboro Safe Routes to School Program encourages adults to review walking and biking safety tips with their kids this fall. Read safety resources online.

Hillsboro-Oregon.gov/SRTS

Road Safety Improvements

The Oregon Department of Transportation (ODOT) recently completed the safety improvement project on TV Highway between SE 44th and 45th avenues.

The improvement projects at Oak Street and 1st Avenue, and Baseline Street and 1st Avenue are expected to be finished in September.

OR8Construction.org

Move Over, Motorists!

Oregon law requires drivers to move — or slow down by at least five miles under the speed limit — when approaching the rear of any vehicle stopped and displaying warning or hazard lights. Go online to learn more about the "Move Over" law.

OregonLaws.org/ORS/811.147

TriMet Service Restored

TriMet is bringing back service that was reduced when ridership decreased due to COVID-19. Check TriMet's website for the latest scheduling information.





HPL To Go

Library Walk Up Service 12 – 6 pm daily

- Browse the catalog at wccls.bibliocommons.com
- Place item(s) on hold using your library card
- Select the library to pick up your items Brookwood or Shute Park
- Wait for an email, text, or phone call when your items are ready

503-615-6500

Library@Hillsboro-Oregon.gov Hillsboro-Oregon.gov/Library

Police Department Updates Website, Mission Statement



The Hillsboro Police Department published a redesigned website in July and released a new mission statement in August.

The new HPD mission statement is: "Delivering exceptional police service to the Hillsboro community through our shared values of Dignity, Respect, Service, and Just Outcomes."

"We welcome open dialogue with all members of our community,"
Hillsboro Police Chief Jim Coleman writes in a welcome letter on the
website. "We don't just serve the community; we're part of the community.
Our community is growing, and so is our Police Department."

Learn more about the Hillsboro Police Department's mission statement and values, and meet Police employees by watching videos in English or Spanish at Hillsboro-Oregon.gov/Police.



October is Domestic Violence Awareness Month

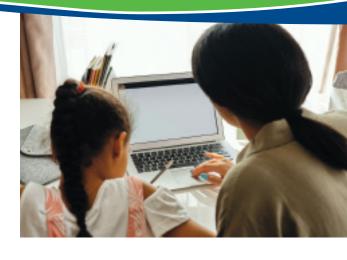
Domestic violence accounts for 15% of all violent crime in the United States

During the COVID-19 pandemic, your help reporting domestic violence and child abuse is more important than ever

- Visit the Family Justice Center at ficwc.org or call 503-430-8300 to learn about local resources
- Support domestic violence survivors by wearing purple, especially on October 15 Wear Purple Day
- Follow Hillsboro Police on social media to learn about virtual and socially distanced events

HOME SAFETY

Tips for families learning at home this fall







- Open windows no more than four inches
- Keep furniture away from windows
- Encourage play at least three feet away from windows



KITCHEN SAFETY

- Never leave cooking unattended
- Place flammable materials, like kitchen towels and food boxes, away from cook tops
- Keep metals, like aluminum foil, out of the microwave



HAVE A HOME ESCAPE PLAN

- Know two ways out of every room
- Once you're out, stay out;
 never re-enter a burning structure
- Call 911 from a cell phone or neighbor's house
- Go to your family meeting place and know your address



PREVENT ELECTRICAL FIRES

- Use power strips as directed, and do not daisy-chain them together
- Watch for pinched electrical cords under chair and table legs
- If a power cord is frayed or feels hot, unplug immediately

Water Rates: Protecting Public Health, Maintaining Essential Infrastructure, and Investing in Our Future

A Message from Hillsboro Water Director Niki Iverson



Right now, many are concerned about the health and safety of themselves and their loved ones.

At the City of Hillsboro Water Department, protecting public health is our top priority.
Customers can rest assured that the millions of

gallons of drinking water we serve each day to the Hillsboro community are safe to drink and use.

There is currently no evidence to support that COVID-19 is transmitted through drinking water.

We recognize that the COVID-19 pandemic has had a significant impact on the economy. Clean and reliable water service is essential for businesses, and helps keeps our local economy moving forward and preserve local employment, even during these difficult times.

The proposed water rates for 2021 have been adjusted to help reduce financial impacts, and we will continue to strategically invest in:

- Replacing aging water infrastructure in our service area
- Improving our current water system's seismic reliability
- Building an additional water supply source for Hillsboro

We understand the increasing struggles facing our customers, and we are here to help.

Keep Your Water On During COVID-19

To help keep our community healthy and continue delivering clean and safe water, the City of Hillsboro paused discontinuing water and utility services for non-payment, and paused charging late payment fees on past-due utility bills since April.

As the COVID-19 pandemic continues to impact our community, the City is committed to helping customers get through this crisis. If you recently lost your job or are having trouble paying your utility bill, you may qualify for COVID-19 relief funding, a flexible payment plan, or bill relief through City or Federal assistance programs.

For details, visit Hillsboro-Oregon.gov/UtilityAssistance or call 503-681-6163.



3 Factors Determining the Cost of Hillsboro's Drinking Water

PROTECTION OF PUBLIC HEALTH
Ensuring water quality and reliability of service through monitoring, testing, treatment, source protection, risk assessment, and emergency response.

2 MAINTAINING ESSENTIAL INFRASTRUCTURE

Upgrading, repairing, and replacing parts of Hillsboro's current water system.

ADDITIONAL WATER SUPPLY Investing in the mid-Willamette River at Wilsonville as an additional water supply source.



Refinancing to Save Millions

In 2019, Hillsboro secured a low-interest federal loan for the Willamette Water Supply Project, saving Hillsboro ratepayers more than \$125 million over 35 years.

The City is currently working closely with the Environmental Protection Agency to refinance the Willamette Water Supply Project loan to secure an even lower interest rate. This could save tens of millions of dollars more, while developing an additional water source for Hillsboro.

The City will continue to implement cost-saving management strategies to keep Hillsboro's water rates among the lowest in the metro area.



\$46 Austin

Comparing the Monthly Cost of

Proposed 2021 Water Rates and Timeline

September 9

Proposed Water Rates

Announced at Hillsboro-Oregon. gov/WaterRates

September 9 -October 30

Customer Input

You can comment

- On social media
- By phone, mail or email
- At virtual community meetings

October 12

Tucson

\$35

Virtual Public Hearing

- Ask questions
- Discuss concerns
- Share feedback

November 10

Commission Vote

If approved, new rates are applied to water portion of utility bill on January 1, 2021

The Hillsboro Water Department carefully manages drinking water rates, and strives to ensure equity and affordability for all customers.

Atlanta

Water rates are designed so residential, commercial, and industrial users pay their fair share based on how they use the City's water system, and how much water they use.



Tell Us What You Think

Community members are invited to provide input during the water rate-setting process. Hillsboro-Oregon.gov/WaterRates

Virtual Meetings:

- Monthly Utility Commission meetings
- Monday, October 12 Public Hearing
- September and October 2020 community meetings

Contact Us:

- 503-615-6702
- Water-Department@Hillsboro-Oregon.gov
- Facebook.com/HillsboroWater and @HillsboroWater
- 150 East Main Street, 3rd Floor, Hillsboro, OR 97123

2020 Election

7 Candidates Vie for Open City Council Seat

Four Hillsboro City Council seats will appear on voters' ballots on Tuesday, November 3.

Mayor: Mayor Steve Callaway is unopposed for re-election to a second term.

Ward 1, Position B: Councilor Rick Van Beveren is unopposed for re-election to a second term.

Ward 2, Position B: Councilor Anthony Martin is unopposed for re-election to a second term.

Ward 3, Position B: Seven candidates are seeking the open seat to be vacated in January 2021 by Council President Fred Nachtigal:

- Kimberly Culbertson
- John Kinsky
- Thomas Flaherty
- Katherine Rhee
- Alexander Flores
- Gina Roletto
- Chuck Gonzalez

All City Council positions are nonpartisan. Elected terms are for four years.

Important 2020 Election Dates

Tuesday, October 13

Deadline to register to vote

Wednesday, October 14

First day to mail ballots

Thursday, October 29

Final day to mail absentee/replacement ballots

Tuesday, November 3

Election Day

Monday, November 23

Certification of election results

24-Hour Ballot Drop Sites in Hillsboro

Hillsboro Main Library (outside) 2850 NE Brookwood Parkway

Wingspan @ Westside Commons (outside) 801 NE 34th Avenue

Washington County Election Office (outside) 2925 NE Aloclek Drive, Suite 170

Sheriff's Office & Jail Parking Lot (corner) SW Washington Street. & SW Dennis Avenue

Hillsboro High Fives: Rocio Espinoza-Cotero

As our community endures the challenges brought on by COVID-19, the City of Hillsboro continues to operate and provide services. In that spirit, we're highlighting City employees who continue to do



extraordinary work under extraordinary circumstances.

Title: Library Outreach Coordinator

Years working for Hillsboro: 17 years

What led you to work for the City of Hillsboro?

First, it was my wanting to continue working with the community. Second, it was the values of what the library entails. I really believe in equity and free access and inclusion, and the libraries are part of that, right? I am an immigrant, and I have an arts background and a literature background, and that combination gave me the opportunity to connect my skills to the programs with the library.

Has your job life changed since the pandemic began?

It's significantly changed. My connections at this moment are mostly virtual. At the same time, it's given me the space to create and to share what I've always been doing. Like doing the Storytimes, creating these programs for adults. How are we going to keep engaging with families?

What would you like people to know about you?

If you would like to learn some Mexican folk dances or salsa stuff, I'm your person for it! That's part of my background, dance teacher. Also, I love to write poetry and I've been published by the Cultural Institute of Peru.

Read more about Rocio at Hillsboro-Oregon.gov/News



Hillsboro Welcomes Backyard Habitat Certification Program



Hillsboro's next step in fostering a sustainable, healthy, and natural environment for people and wildlife is in supporting the Backyard Habitat Certification Program.

This partnership between Portland Audubon and Columbia Land Trust is a region-wide program that provides support and incentives for community members who seek to restore native habitat to their yards. Doing so makes their outdoor spaces welcoming for birds, butterflies, and other pollinators.

The program develops healthy backyard habitats through five key elements:

- Removing noxious weeds
- Planting native plants
- Reducing pesticide use
- Improving stormwater management
- Supporting wildlife

Hillsboro joins more than 20 other cities in Clark, Clackamas, Multnomah, and Washington counties in supporting the program's more than 6,200 participants.

Downtown Businesses Persevere, Plan for the Future



Responding to COVID-19 challenges, many Hillsboro businesses are taking creative, problem-solving approaches.

Some businesses are updating commercial spaces and enhancing retail or service offerings, giving community members more reason to visit Downtown Hillsboro.

Business improvements include a new mural at Nobel Hop Bierhaus, interior renovations in Hillsboro Bar & Grill, and fast-tracked renovations of the Venetian Theater building, recently acquired by NW Events & Management Group.

There is also a new pilot program helping Downtown Hillsboro businesses host guests in designated outdoor dining areas. These spaces, called "parklets", temporarily occupy parking stalls to give Downtown businesses more space to host customers. Pizzario and Syun Izakaya are the first restaurants to participate in this pilot.

DowntownHillsboro.org





Most Requested Phone Numbers

Police Non-Emergency 503-629-0111 Parks & Recreation 503-681-6120 SHARC Aquatic Center 503-681-6127 Utility Billing 503-681-6163 Code Compliance 503-629-0111 Library 503-615-6500 Public Works 503-615-6509 General Questions 503-681-6100

PRSRT STD **US POSTAGE PAID** HILLSBORO, OR PERMIT NO. 25

******ECRWSS***** **POSTAL CUSTOMER**





Complete the Census

Time is running out! Get it done in 10 minutes or less.

2020Census.gov

Completa el Censo

¡El tiempo se acaba! Hágalo en 10 minutos o menos.

2020Census.gov/es