

HEALTH, WELLNESS & SAFE+Y

BY THE NUMBERS

Hillsboro Service Calls

- 61,798 HPD Patrol Team
- 12,856 Fire & Rescue Responses includes EMS & Fire calls
- 8,669 Code Compliance Team
- 1,287 Crisis Intervention Team
- 524 K-9 Team (64 captures)
- 178 HPD Bike Team (est. 2022)
- 130 Chaplain Team

RECEIVED & PROCESSED:

- 13,744 Police evidence items
- 4,026 Body-worn camera video files

The HPD Evidence Team obtained certification through the International Association of Identification, the largest and oldest professional forensic association worldwide.

1,065 General Offense cases were assigned to detectives

SHRED IT 30+ tons of documents destroyed

DRUG TURN-IN 1,780 pounds of unused and expired medications collected and disposed

FIRE & RESCUE ADDITIONS: • 10 NEW firefighters & four Deputy Fire Marshals
• 3 NEW rigs: Heavy Rescue 3, a new brush rig & a rehab unit

The City received over \$18 million of federal funds from the American Rescue Plan Act. The funding has been programmed in five target areas: community engagement and outreach, homelessness, workforce development, broadband access, and small businesses.

Anti-vehicle barriers were added to enhance safety at large-scale events.

Special Events staff received crowd management and anti-terrorism **best practices training**.

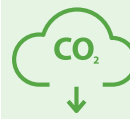
The Hillsboro Water Department served 19.8 million gallons of drinking water each day to 91,000+ customers — and collected and tested 31,000+ water quality samples.



ENVIRONMENTAL STEWARDSHIP

The Hillsboro In-Pipe Hydroelectric Project is generating about **598 kilowatt hours per day** — enough to power about **580 homes**.

Hillsboro Water was awarded a **\$100,000 state grant** to identify more locations for hydroelectric generators in Hillsboro's water system.



Operational greenhouse gas emissions were **reduced 26%** by the City, lowering emissions by 1,136 metric tons of CO2 since 2019.



1,800+ Hillsboro homes have received home energy assessments, with an average Home Energy Score of 6.7 out of 10.



PSU helped the City identify opportunities to **maximize environmental outcomes** for our community.



The City worked to move to a **paperless** accounts payable system.

150 trees were planted at parks across Hillsboro.

30,000+ native trees and shrubs were planted as part of the City's restoration program.

500 students participated in the Arbor Day tree planting event.

250 people participated in an Earth Day Celebration, which included arts and crafts, hands-on learning, and a native plant sale.

Collected 4,500+ cubic yards of street leaves

throughout Hillsboro and hosted two leaf drop-off events for residents to safely dispose of leaves during November and December.



Hillsboro was one of 20 cities nationwide to receive the **Tree City USA Growth Award** presented by the **Arbor Day Foundation**, honoring communities that demonstrate high levels of tree care and community engagement during the year.

Hillsboro was awarded a **\$500,000 EPA Community Grant** for assessments of brownfields in the Downtown Urban Renewal Area.

LIVABILITY and recreation



Allocated an additional **\$150,000** at the direction of the Utilities Commission for affordability programs to assist qualifying residents in paying utilities.

Collaborated with Washington County and OpenDoor Housing Works to construct the **Safe Rest Pods at SW 17th Avenue**, which are sheltering 30 to 40 community members through March 2023.

Supported HomePlate Youth Services' new day center with a **\$250,000 donation**.

Helped individuals and families stay in their homes by donating more than **\$140,000** to Community Action's emergency rent assistance program.

Served **10,000+ lunches** at the Hillsboro Community Senior Center.

Launched the **Calle Diez** project to preserve and enhance the City's thriving Latino hub.

Two new murals in the Calle Diez (10th Avenue) area were completed by local Latino artists.

Installed **automatic doors** at Brookwood Library in early September, increasing accessibility.

Participation in the First Tuesday Art Walk increased to record levels with **20+ participating businesses**.

1,000+ people attended the annual Turkey Trot race for kids.

450+ people participated in five Parks & Recreation 5k runs & walks.

Home Acquisition Program:

In partnership with Proud Ground, **7 homes** were acquired for first-time home buyers — **85%** of homebuyers were from communities of color.

Affordable Home Ownership Program:

In partnership with Habitat for Humanity, two new affordable housing developments are underway: Alder Commons will provide **8** affordable homes. Century Commons will provide **18** affordable townhomes.

Housing Rehabilitation Program:

25 homes received grants **60%** of grants went to elderly homeowners

The Housing Hillsboro Project:

Expanded residents' housing options to ensure they are accessible, affordable, and meet the diverse needs of the community — now and in the future.

Hillsboro Highlights

2022 Year in Review

A Year of Record-Breaking Events



40,000+ attendees



10,000+ attendees



20,000+ vehicles



5,000+ attendees



5,000+ attendees



5,000+ attendees

More Events Attendance!

- 4,000+ El Grito
- 3,500+ Snow Much Fun
- 2,000+ Pix in the Park
- 1,200+ El Sol festivities @ M&M Marketplace

Photo credits: Aaron Andersen

*Some data estimated due to printing timeline

ECONOMY AND INFRASTRUCTURE

The City worked with Hillsboro businesses to:

- Generate and retain approximately **1,100 jobs**
- Add **\$187 million** in new industrial development investments
- Add an estimated **\$1.6 billion** worth of commercial construction investment

City Awards & Grants

2022 Project of the Year Award for the NE Jackson School Road Improvement Project by the American Public Works Association's Oregon Chapter.



- **Economic Equity Award** for the City's partnership in creating the Centro de Prosperidad Economic Empowerment Center.
- **\$300,000 Future Ready Oregon Grant** to support workforce development and economic mobility.
- **\$85,000 Business Oregon's Centers of Innovation Excellence planning grant** to establish the Oregon Semiconductor Center of Innovation Excellence to foster academic, industry, and government cooperation around innovation and research.
- **\$3 million federal funding** awarded to support construction of the inclusive park & playground



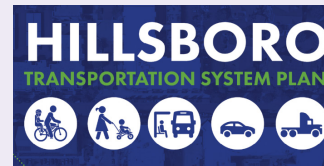
Housing Oregon 2022 Leadership Award for Best New Multifamily Project for the Nueva Esperanza Affordable Housing Development. The project will provide 150 new affordable units when it opens in 2023.

The Small Business Grant program **expanded Citywide.**

13 **Storefront, Security, and Lighting Improvement Grants** were awarded — providing assistance and matching incentives for commercial property owners to enhance the design and appearance of storefront façades.

8 **Tenant Improvement Grants** were awarded — providing matching funds to food, beverage, and specialty retail businesses and property owners interested in enhancing leased and owned spaces.

The City Council adopted an updated and community-informed **Transportation System Plan** to meet future infrastructure investments needs, identify service gaps, and match community growth.



17 Hillsboro entrepreneurs received free Venture Catalyst support through strategizing, coaching, mentoring, pitch-coaching, and connecting to additional resources. The first **Westside Pitch Competition** launched in Hillsboro, highlighting traded-sector startups and providing opportunities for local entrepreneurs.



PERFORMED

- **6,787** commercial and residential erosion control inspections
- **393** Private Stormwater Management Facility inspections
- **332** Public Stormwater Outfall inspections

INSPECTED & CLEANED

- Inspected **35** miles and cleaned **54** miles of stormwater lines
- Inspected **35** miles and cleaned **102** miles of sanitary sewer lines

ISSUED & INSPECTED

- **3,000+** new residential permits issued
- **40,000+** building inspections

15 miles of Willamette Water Supply System pipeline was installed, contracting with **450+ local businesses** to benefit the local economy.



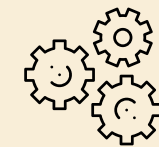
\$1.1+ million in support for **500+ Hillsboro students** was celebrated as part of Hillsboro's 10 years of support for the **PCC Future Connect** scholarship program.

EDUCATION & COMMUNITY INVOLVEMENT

Launched the 24/7 online engagement platform **Engage Hillsboro** to help staff receive and respond to questions and concerns about City projects.



- Work began to meaningfully engage and center the voices of communities of color, immigrants, and refugees in land use planning through the **Engaging Marginalized Communities project**.
- **11,000+** comments were received during the first phase of engagement for the Community-Guided Parks System Plan.
- **400+** suggested names were collected from youth as part of the Friendly Forest Giant naming project. Community members voted and selected the name **Oro**.
- **300+** people were engaged in a Concept Design Study for the M&M Marketplace enhancement project.



Launched the **Hillsboro Youth Advanced Manufacturing Apprenticeship program** with Hillsboro School District and industry partners.

- Launched the monthly discussion series, **Community Conversations with Mayor Steve Callaway**, as an online video and podcast.
- Began regular City employee appearances in Spanish on **Elemento Latino** with host Veronica Vazquez.
- Refreshed the **Creciendo Juntos** Spanish-language email newsletter.
- Launched the monthly **Homelessness Initiatives** email newsletter.
- Informed community members about the Local Option Levy, ultimately approved by **82%** of Hillsboro voters.



243 Library volunteers donated **20,163 hours**, a 35% increase over 2021.

- Total physical library material checkouts exceeded **1.75 million**, and e-Books and e-Audiobooks came in at just shy of **500,000**.
- **350,000+** patrons visited the library, a 50% increase from 2021.
- Student Library Card usage **doubled** in partnership with HSD.
- The digital newsstand, **PressReader**, with 7,000+ newspapers and magazines in 60 languages and 120 countries, was launched — it's free with your WCCLS library card, no subscription required!
- *Friends of the Hillsboro Library's* fall book sale raised **\$80,000** for programs and events.

SUMMER READING PROGRAM: distributed **10,827 books** to kids and teens — a 19% increase over 2021 — with **70 outreach events** reaching 11,000+ people; partnered with 9 local organizations to bring activities, arts, and performances directly to communities.

HILLSBORO READS: **7** programs, **20** events, and **1,720** books given away for **FREE!**

11 Police Cadets volunteered 3,172 hours of service with the Cadet Program and the City of Hillsboro at **35** different events. Cadets took responsibility for hosting the "Shred It" event and received nearly **\$8,000 in donations** in 2022.



- **100+ community members** attended the Community Training offered by the Hillsboro Police Department Mediation Program and **14 mediations** were provided, resulting in 11 resolutions.
- **125 volunteers** with the Hillsboro Police Department gave **15,250+ hours** of their time.
- The Domestic Violence Response Team volunteered **3,000+ advocacy hours**, serving over **385 victims**.



Distributed **\$28,718** in **water efficiency rebates** to Hillsboro customers.

- Provided **25** home water audits and **94** free lead-in-water testing kits to customers.